

# CHANGE REQUEST COVER SHEET

**Change Request Number:** 12-70 & 12-71

**Date Received:** 7/24/2012

**Title:** Remove Service Level Reviews / Add TechStat Reviews

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**Policy OR Guidance:** Policy

**Section/Text Location Affected:** 1.2.7 & 1.2.8

**Summary of Change:** This change: (1) removes the requirement to conduct service level reviews; and (2) establishes new policy for TechStat reviews.

**Reason for Change:** (1) Removal: Acquisition quarterly program reviews were established in 2011. The JRC subsequently decided these reviews provided an appropriate and more frequent venue to discuss program portfolios, and that conducting service level reviews would not be necessary. (2) Addition: OMB's 25 Point Plan for IT Reform established Techstat reviews as a venue to assess underperforming programs. The 25 Point Plan established a timetable for agencies to begin internal implementation of Techstat reviews. This change implements OMB's direction. AMS sections 1.2.7 and 1.2.8 are retitled as result of these two changes.

**Development, Review, and/or Concurrence:** AAP-100, AAP-200, AEB

**Target Audience:** Acquisition Workforce

**Potential Links within FAST for the Change:** NA

**Briefing Planned:** Yes

**ASAG Responsibilities:** Approve

**Potential Links within FAST for the Change:** NA

**Links for New/Modified Forms (or) Documents (LINK 1)**

**Links for New/Modified Forms (or) Documents (LINK 2)**

**Links for New/Modified Forms (or) Documents (LINK 3)**

## SECTIONS EDITED:

Acquisition Management Policy:

**Section 1.2.7 : Acquisition Quarterly Reviews** [\[Old Content\]](#)[\[New Content\]](#) [\[RedLine Content\]](#)

Acquisition Management Policy:

**Section 1.2.8 : TechStat Reviews** [\[Old Content\]](#)[\[New Content\]](#) [\[RedLine Content\]](#)

## SECTIONS EDITED:

### **Section 1.2.7 : Service-Level Reviews**

**Old Content:** Acquisition Management Policy:

**Section 1.2.7 : Service-Level Reviews**

The Joint Resources Council reviews annually the performance of service portfolios managed by service units (ATO) and service directorates (other lines of business) to deliver assigned services. Service-level reporting is conducted within a strategic framework that includes all research, on-going and planned investment programs, and operational assets managed by the service organization. Progress is reported against performance targets in the acquisition program baseline of each investment program within the portfolio, as well as on action plans undertaken to correct deviations from cost, schedule, and performance baseline values.

Service-level reviews also evaluate performance of the overall service portfolio, including the results of post implementation reviews and operational analyses. Proposals for new investment initiatives are discussed along with proposals to remove from service or modify operational assets no longer needed or nearing the end of their service life. See [Preparing for a Service Level Review](#) (FAA only).

**New Content:** Acquisition Management Policy:

**Section 1.2.7 : Acquisition Quarterly Reviews**

The investment decision authority reviews the portfolio of service organization investment programs each quarter to oversee cost, schedule, and technical performance using a standard set of program and performance measures (see AMS 2.1.6). These standard program measures are organized into: financial, schedule, technical, resources, program manager assessment, and external interests. The status of OMB Information Technology Dashboard milestones is also reviewed along with significant program risks. The Directors of each service organization present and discuss performance for all baselined programs and those planning programs that report to the Office of Management and Budget. The reviews use SPIRE, earned-value management (or equivalent), and Enterprise Architecture data to assess technical, cost, and schedule issues that may impact the ability of programs to meet their acquisition program baseline values.

**Red Line Content:** Acquisition Management Policy:

**Section 1.2.7 : ~~Service-Level~~Acquisition Quarterly Reviews**

The ~~Joint Resources Council~~ investment decision authority reviews ~~annually~~ the performance portfolio of service portfolios managed by organization service units investment programs (ATO) each and quarter to service oversee directorates cost, (other schedule, lines of and technical business) performance to deliver assigned using a standard services set Service level of reporting is conducted within program and performance measures a (see strategic AMS framework 2.1.6), that includes all These standard program research, measures on going are and organized planned into: investment financial, programs schedule, and technical, operational resources, assets managed program manager by assessment, the service organization and external interests. Progress The is reported against performance targets in the acquisition program baseline of each investment status of OMB Information Technology Dashboard milestones is also reviewed along with significant program within the portfolio, as well as on action plans risks, undertaken to correct deviations from The Directors of each service cost, organization schedule, present and performance baseline discuss performance values. Service level for reviews also evaluate performance of the overall service all baselined programs and those planning programs that portfolio, report including to the results Office of post implementation reviews Management and operational analyses Budget. Proposals for The new investment reviews use initiatives SPIRE, are earned-value discussed management along (or with equivalent), proposals to remove from service or and Enterprise Architecture data to assess modify technical, operational cost, assets no longer needed or nearing and schedule issues that may impact the end ability of their service life programs See Preparing to for a Service Level meet their acquisition program Review (FAA baseline only) values.

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### **Section 1.2.8 : Acquisition Quarterly Reviews**

**Old Content:** Acquisition Management Policy:

#### **Section 1.2.8 : Acquisition Quarterly Reviews**

The investment decision authority reviews the portfolio of service organization investment programs each quarter (except in the spring when service-level reviews are held) to oversee cost, schedule, and technical performance using a standard set of program and performance measures (see AMS 2.1.6). These standard program measures are organized into: financial, schedule, technical, resources, program manager assessment, and external interests. The status of OMB Information Technology Dashboard milestones is also reviewed along with significant program risks. The Directors of each service organization present and discuss performance for all baselined programs and those planning programs that report to the Office of Management and Budget. The reviews use SPIRE, earned-value management (or equivalent), and Enterprise Architecture data to assess technical, cost, and schedule issues that may impact the ability of programs to meet their acquisition program baseline values.

**New Content:** Acquisition Management Policy:

#### **Section 1.2.8 : TechStat Reviews**

The FAA uses a TechStat review when appropriate to assess underperforming investment programs. A TechStat review is an in-depth examination of program performance data from the OMB Information Technology Dashboard and FAA SPIRE, including associated earned value

management data, program management and control data, and actions for achieving the JRC-approved program baseline. The TechStat review results in a corrective action plan to improve program execution and performance within the approved program baseline, or results in other actions if the program is unlikely to improve as baselined. The JRC determines whether a TechStat review will be conducted, and uses acquisition quarterly program reviews to identify those programs that will be subject to a TechStat review.

**Red Line Content:** Acquisition Management Policy:  
**Section 1.2.8 : Acquisition TechStat Quarterly Reviews**

The ~~investment decision authority reviews the portfolio~~ FAA uses a TechStat review when ~~of appropriate to service organization~~ assess underperforming investment programs each quarter, (except ~~A~~ in the spring when service TechStat review is an in- level reviews are held) to oversee cost, schedule, and technical performance using a standard ~~depth~~ set ~~examination~~ of program and performance measures data (see ~~from AMS the 2.1.6~~). OMB These standard program measures are Information Technology Dashboard and FAA organized SPIRE, into: including financial, associated schedule, earned technical, value management resources data, program manager management and control assessment data, and external interests actions. The status of for achieving the OMB, JRC-approved Information program Technology baseline. Dashboard milestones is also reviewed along with significant program The TechStat review results in risks a. The Directors of each service organization present corrective action plan to improve program execution and discuss performance for all baselined programs within the approved program and baseline, those planning programs that report to or results in other actions if the Office of Management and Budget program. The reviews use is unlikely to SPIRE, improve earned value as management baselined. (or The equivalent), JRC and Enterprise Architecture data to assess determines whether a TechStat review will technical, be cost conducted, and schedule uses issues that may impact the ability of acquisition quarterly program reviews to identify those programs to that meet their acquisition program will be subject to baseline a TechStat values review.

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